Kristen Schmidt serves as a Supervisor of Engagement, Inclusion & Diversity at ITC Holdings where she focuses on I&D strategic planning, building strong partnerships with external organizations, as well as HR integration efforts. She has 20 years of experience in Learning & Development and has won several global awards for her design work around unconscious bias.

Kristen instinctively expands other’s experiences, understanding, and performance. She has a passion for doing what’s right and standing up for causes she believes in. Kristen is a bridge-builder with a goal to educate others on cultural intelligence, racial literacy, and empathy.

Kristen holds a Bachelor of Science in Technical and Professional Communication from Ferris State University and a Master of Science in Technical and Professional Communication from Lawrence Technological University.